

Pain Reset Hypnotherapy – Terms & Conditions

Introduction

The following Terms and Conditions apply to all hypnotherapy services provided by Pain Reset Hypnotherapy (“the Practice”) to clients (“the Client”). By booking or attending a session, the Client agrees to these Terms and Conditions in full.

Nature of Service

Pain Reset Hypnotherapy provides professional hypnotherapy services focused on chronic pain management, anxiety reduction, and related wellness outcomes. Sessions may be conducted in person, online via Google Meet, or at the Client’s location by prior arrangement. Hypnotherapy is not a substitute for medical or psychological care. Clients should continue to follow advice provided by their healthcare professionals.

Client Consent & Acknowledgment Form

All clients are required to complete and sign the Client Consent & Acknowledgment Form before their Initial Consultation.

A detailed intake assessment is completed together during the Initial Consultation to ensure relevant medical, psychological, and treatment history is obtained directly from the Client.

For online sessions, the Client Consent & Acknowledgment Form must be completed and returned within 24 hours of booking to secure the appointment.

Confidentiality and Privacy

All client information, session content, and records are treated as strictly confidential and handled in accordance with applicable privacy laws and professional standards. Information will only be disclosed with the Client’s consent or where required by law.

Session Fees & Packages

- Initial Consultation: \$100
- Single Session: \$220
- Four-Session Program: \$850
- Pain Reset Continuity Care™: \$199 per month (available following completion of the Four-Session Program)

Package sessions are non-transferable and non-refundable once the first session has been completed unless otherwise required by law.

Travel Surcharge

In-person sessions beyond a 30-mile radius of the practitioner's home office may incur a travel surcharge. Any applicable fee will be discussed and agreed upon prior to the appointment.

Initial Consultation – Fee and Refund Policy

The Initial Consultation fee is \$100.

Appointment times are held provisionally for 24 hours and are confirmed once payment and the completed Client Consent & Acknowledgment Form have been received.

A detailed intake assessment is completed together during the Initial Consultation.

The \$100 consultation fee is refundable if the Client is deemed unsuitable for hypnotherapy or decides during or immediately after the consultation that hypnotherapy is not the right fit for them.

Once both parties agree to proceed with ongoing support, all future sessions, programs, and membership fees are prepaid and non-refundable.

Payment Terms

Payment is required at the time of booking unless otherwise agreed in writing. Payments are processed securely using the Practice's nominated payment processor. Receipts are issued automatically via email.

Pain Reset Continuity Care™

Pain Reset Continuity Care™ is an optional ongoing support program available only to clients who have successfully completed the Four-Session Program.

Membership includes:

- One maintenance hypnosis session per month
- Ongoing text or email support between sessions when required
- Priority access to appointments when additional support is needed
- Additional nervous system regulation sessions where appropriate and mutually agreed
- Continuity of care from a practitioner who already understands the Client's history, goals, and circumstances

Membership is billed automatically each month through the Client's nominated payment method.

Membership may be cancelled with a minimum of 7 days' notice prior to the next billing date.

Unused monthly sessions do not roll over into future months.

The standard 48-hour cancellation policy applies to scheduled maintenance sessions.

Pain Reset Continuity Care™ is intended as ongoing professional support and maintenance rather than intensive treatment.

Cancellations, Rescheduling & No-Show Policy

A minimum of 48 hours' notice is required for cancellations or rescheduling requests. Appointments cancelled with less than 48 hours' notice may be forfeited or subject to a cancellation fee at the Practice's discretion. No-show appointments are considered forfeited and non-refundable.

Results Disclaimer

While hypnotherapy may be beneficial for many individuals, results vary between clients. No guarantees are offered or implied regarding specific outcomes.

Health & Safety

Clients must disclose any relevant medical or psychological conditions prior to commencing hypnotherapy. The Practice reserves the right to refuse, postpone, or discontinue treatment where there are concerns regarding suitability or safety.

Online and In-Home Sessions

Clients are responsible for ensuring a suitable environment for online sessions, including privacy and a stable internet connection. For home visits, a safe and appropriate environment must be provided.

Jurisdiction

These Terms and Conditions are governed by the laws of the State of Florida, United States.

Acknowledgment

By engaging with Pain Reset Hypnotherapy, the Client confirms that they have read, understood, and agree to these Terms and Conditions.